

CLAIM AMENDMENTS:

1. (Currently Amended) A computer program embodied on a computer readable medium for handling tasks associated with the processing of an insurance related claim, comprising:

a data component that stores, retrieves and manipulates data utilizing a plurality of functions; and

a client component having a user interface for processing said insurance related claims and including:

an adapter component that transmits and receives data to/from the data component,

a business component that serves as a data cache and includes logic for manipulating the data, and

a controller component adapted to handle events generated by a user utilizing the business component to cache data and the adapter component to ultimately persist data to a data repository,

E1 ^{in the} wherein the client component is adapted for allowing a user to define tasks during the execution phase of the program by way of the user interface of the client component to be carried out by an employee ^{to} achieve a goal upon completion, allowing the user to input rules during the execution phase of the program by way of the user interface of the client component which dictate which of the tasks should be selected based on predetermined events, receiving at least one event, and outputting the task which is selected based on the received event in accordance with the rules.

2. (Original) The computer program as set forth in claim 1, wherein the client component is further adapted for indicating which tasks are complete.

3. (Original) The computer program as set forth in claim 1, wherein the received event is provided from an event queue.

4. (Previously Amended) The computer program as set forth in claim 3, wherein the event queue is populated with events from the data components of a system.

5. (Previously Amended) The computer program as set forth in claim 3, wherein the event queue is populated with events from the client component.

6. (Original) The computer program as set forth in claim 1, wherein the goal is insurance related.

7. (Original) The computer program as set forth in claim 1, wherein the outputted tasks are provided to task assistant.

8. (Currently Amended) A computer program embodied on a computer readable medium for handling tasks associated with the processing of an insurance related claim, comprising:

a user interface form code segment adapted for collecting data from a user input;

a business object code segment adapted for caching data;

an adapter code segment adapted for transmitting data to a server; and

a controller component code segment adapted for handling events generated by the user interacting with the user interface code segment, providing validation within a logic unit of work, containing logic to interact with the business component, creating one or more business objects, interacting with the adapter component to add, retrieve, modify, or delete business objects, and providing dirty flag processing to notify a user of change processing;

wherein the computer program is adapted for allowing a user to define tasks during the execution phase of the program by way of a user interface of a client component to be carried out by an employee that achieve a goal upon completion, allowing the user to input rules during the execution phase of the program by way of the user interface of the client component which dictate which of the tasks should be selected based on predetermined events, receiving at least one event, and outputting the task which is selected based on the received event in accordance with the rules.

9. (Original) The computer program as set forth in claim 8, wherein the computer program is further adapted for indicating which tasks are complete.

10. (Original) The computer program as set forth in claim 8, wherein the received event is provided from an event queue.

11. (Previously Amended) The computer program as set forth in claim 10, wherein the event queue is populated with events from the data component.

12. (Previously Amended) The computer program as set forth in claim 10, wherein the event queue is populated with events from the client component.

13. (Original) The computer program as set forth in claim 8, wherein the goal is insurance related.

14. (Original) The computer program as set forth in claim 8, wherein the outputted tasks are provided to a task assistant.

15. (Currently Amended) A computer program embodied on a computer readable medium for allowing communication between a plurality of clients and a server in order to handle tasks associated with the processing of an insurance related claim, comprising:

E1
one or more client components included with each client, each client component of each client adapted for communicating and manipulating data with a first data type,

wherein the client component is adapted for allowing a user to define tasks during the execution phase of the program by way of a user interface of the client component to be carried out by an employee that achieve a goal upon completion, allowing the user to input rules during the execution phase of the program by way of the user interface of the client component which dictate which of the tasks should be selected based on predetermined events, receiving at least one event, and outputting the task which is selected based on the received event in accordance with the rules;

one or more server components adapted for communicating and manipulating data with a second data type; and

one or more adapter components included with each client for translating data from the one or more client components to the second data type when communicating data from the client to the server and further translating data from the one or more server components to the first data type when communicating data from the server to the client.

16. (Original) The computer program as set forth in claim 15, wherein the client components are further adapted for indicating which tasks are complete.

17. (Original) The computer program as set forth in claim 15, wherein the received event is provided from an event queue.

18. (Previously Amended) The computer program as set forth in claim 17, wherein the event queue is populated with events from the data component.

E1 19. (Previously Amended) The computer program as set forth in claim 17, wherein the event queue is populated with events from the client component.

20. (Original) The computer program as set forth in claim 15, wherein the goal is insurance related.

21. (Original) The computer program as set forth in claim 15, wherein the outputted tasks are provided to a task assistant.

22. (Deleted) A system for processing insurance events comprising:
an event processor for receiving user entered events;
a task engine for processing the user entered events wherein the task engine processes the user entered events with a plurality of customized task templates in order to select a list of tasks to be performed as selected from a task library; and
a task assistant that outputs the list of tasks from the task engine, wherein the task assistant further allows user interaction with said list of tasks.

23. (Deleted) The system of claim 22, wherein the task assistant is adapted for allowing a user to define tasks that achieve a goal upon completion, allowing the user to input rules which dictate which of the tasks should be selected based on predetermined

events, receiving at least one event, and outputting the task which is selected based on the received event in accordance with the rules.

24. (Deleted) The system of claim 22, wherein the task assistant is adapted for providing information concerning an individual and an event, allowing a user to input information concerning involvement of the individual in the event, allowing the user to link the individual to the event, and outputting linked information concerning the individual, the event, and the involvement of the individual in the event.

25. (Deleted) The system of claim 22, wherein the task assistant is adapted for receiving a plurality of tasks that achieve a goal upon completion, allowing users to add new tasks that achieve the goal upon completion, allowing the users to edit the tasks, and generating a historical record of the tasks that are completed.

26. (Deleted) The system as set forth in claim 22, wherein the user entered event is provided from an event queue.

27. (Deleted) The system as set forth in claim 22, wherein the task assistant is further adapted for indicating which tasks are complete.

28. (Deleted) The system as set forth in claim 26, wherein the selected list of tasks are generated based on characteristics of a scenario and a set of rules.

29. (Deleted) The system as set forth in claim 28, wherein the task assistant is further adapted for providing indications of levels of importance of the tasks.

30. (Deleted) The system as set forth in claim 29, wherein the task assistant is further adapted for automating a portion of work needed to complete the tasks.

31. (Deleted) The system as set forth in claim 30, wherein the portion of the work automated is writing correspondence.

E2 32. (Previously amended) The computer program of claim 2 wherein the data component is adapted to store data indicating the employee who completed a task.

33. (Previously added) The computer program of claim 5 wherein completion of a task is a predetermined event.

34. (Previously amended) The computer program of claim 9 wherein the computer program is adapted to store data indicating the employee who completed a task.

E2 35. (Previously added) The computer program of claim 11 wherein completion of a task is a predetermined event.

36. (Previously amended) The computer program of claim 16 wherein the client component is adapted to communicate data indicating the employee who completed a task.

37. (Previously added) The computer program of claim 5 wherein completion of a task is a predetermined event.
